

Complaint form

Planar s.r.o, 19300, Praha, ve Žlábku 1800/77

Billing address	Delivery address (if different from billing addr.)
Company name:	Company name:
Contact person:	Contact person:
Street:	Street:
Postal Code / City:	Postal Code / City:

Purchase invoice number	
Heater serial number (the label on upper casing):	
Serial number (For control units, modems, pumps, control panels):	

Problem description	
Comfort Control (error number)	
PU-27 Controller (error number)	
PU-5 Control panel (no. of red diode flashes)	
Other problems (specify)	

Repair center administration will contact you regarding shipping.

Notes.....

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Equipment submitted in on..... Customer signature:

Equipment accepted in on..... Signature / Planar stamp:.....